

COACH AFRICA AT A GLANCE



VISION 1

Excellent people;
Exceptional results



MISSION 2

We exist to spot and
spark off hidden
potential in leaders.



VALUES 3

- Confidentiality
- Integrity
- Team work
- Delivering results
- Self-discovery and development.



OUR COMMITMENT

At Coach Africa we are committed:

- To deliver a reliable high quality service
- To support the success of your project
- To apply relevant, up-to-date methodologies based on sound empirical evidence
- To effectively build capacity on both individual and organizational levels
- To provide cost-effective solutions.

QUALITY MANAGEMENT

Coach Africa has fully adopted the ISO 9001:2008 Quality Management system. For our clients this means that Coach Africa applies professional and quality standards that meet international statutory and regulatory requirements.

OUR SERVICES 4

(A) PEOPLE & LEADERSHIP DEVELOPMENT (B) ORGANIZATION DEVELOPMENT (C) CORPORATE GOVERNANCE



(A) PEOPLE AND LEADERSHIP DEVELOPMENT

[1] COACHING AND MENTORING

One-on-One executive coaching creates improved leadership and leads to business results. We also conduct group professional coaching.



PLEASE TURN OVER

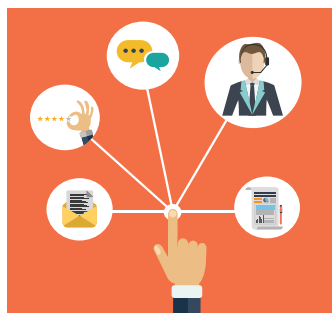
"Offering People and Organizations Development Interventions"

[2] HUMAN RESOURCES MANAGEMENT

We offer outstanding and reliable HR consultancy solutions through:



[3] CUSTOMER RELATIONSHIP MANAGEMENT (CRM)



"The Fish Rots from the Head."

At Coach Africa, we work with our clients to design training guides and deliver Afro-centric hands-on customer relationship management interventions. We have a track record of working with hospitality, government and corporate organizations to improve customer service from management level to the frontline interface.

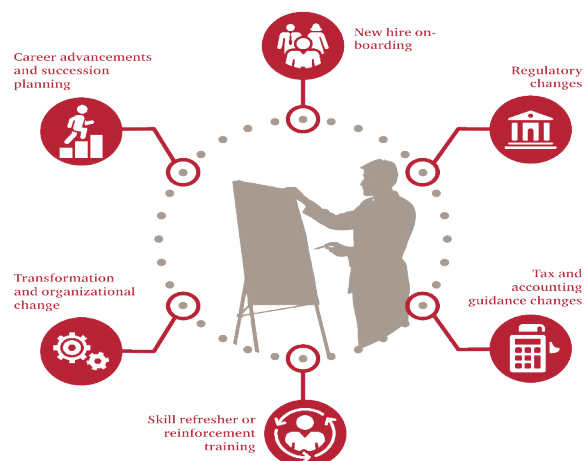
[4] STRATEGIC RETIREMENT

"When you are hired, you are leaving."

The aim of this program is to help individuals appreciate the realities about career transition management. We also prepare staff psychologically to embrace the fact that we all must prepare for retirement.

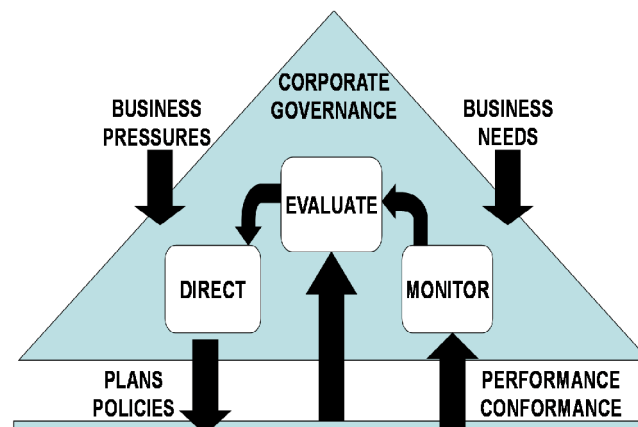
(B) ORGANIZATION DEVELOPMENT

Changing departmental and individual reporting structures, identifying roles and responsibilities, redesigning roles and responsibilities, redesigning job and organization systems and functions to ensure excellence in production and service.



(C) CORPORATE GOVERNANCE

We support organizations to establish governance standards, customs, regulations, habits and laws that determine how organizations should be run.



FOR MORE INFORMATION, CONTACT OR VISIT US AT:



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